

# Niche student survey (COVID-19)

---

Start of Block: Default Question Block

Q1

Dear AHC student,

We know that this spring has been challenging for everyone at Allan Hancock College. We are interested in understanding the impact of COVID-19 pandemic on your education and your experience with various methods on online/remote instruction. Please be assured that your responses will be kept completely confidential and anonymous unless you opt to share your contact information for follow-up by college staff. Your participation is voluntary. You have the right to withdraw at any point during the survey, for any reason, and without any prejudice. If you have any questions about the survey, you may contact the Office of Institutional Effectiveness at [ahcsurveys@hancockcollege.edu](mailto:ahcsurveys@hancockcollege.edu). This survey should take about 10 minutes to complete.

We would appreciate hearing from you so we can get a better sense of how you're doing and ways we can help. Thank you for your time.

By clicking the button below, you acknowledge that your participation in the study is voluntary and that you are aware that you may choose to terminate your participation in the study at any time and for any reason.

- I consent, take me to the survey
- I do not consent, I do not wish to participate

*Skip To: End of Survey If Dear AHC student, We know that this spring has been challenging for everyone at Allan Hancock C... = I do not consent, I do not wish to participate*

---

Page Break

---

**Q2 Please answer the following questions regarding your experience to transitioning to online/remote instruction due to COVID-19.**

---

Page Break

Q3 Prior to the transition to online/remote learning due to COVID-19, have you ever completed an online class?

Yes

No

---

Page Break

Q4 Prior to the transition to online/remote learning due to COVID-19, my spring classes were:

- All online already
- All face to face
- A combination of face to face and online courses

---

Page Break

Q5 How well are you adjusting to the shift to online/remote instruction?

- Not very well
- Moderately well
- Very well

---

Page Break

Q6 I find online/remote instruction as effective as in-person/on-campus instruction.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

---

Page Break

Q7 Online/remote instruction is as engaging as in-person/on-campus instruction.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

---

Page Break

Q8 I am satisfied with the level of interaction with my instructor since the transition to online/remote instruction.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

---

Page Break

Q9 I feel supported by my teachers and school administrators.

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

---

Page Break

Q10 What is your experience like in class(es) since transitioning to online/remote instruction?

- I am able to learn **better online** compared to on-campus instruction.
- I am able to learn **about the same online** compared to on-campus instruction.
- I am **not able to learn as well online** compared to on-campus instruction.

---

Page Break

Q11 How much time are you spending on coursework since the transition to online/remote instruction due to COVID-19?

- I am spending **more** time on coursework
- About the same** amount of time on coursework
- I am spending **less** time on coursework

---

Page Break

Q12 What online instruction method do you prefer?

- Real-time synchronous online/remote instruction (instructor and students are all online at the same set time)
- Independent asynchronous online/remote instruction (instructor and students are not online at the same set time)
- Blended learning model consisting of in-person and online/remote instruction
- In-person instruction only
- Don't know/Can't answer

---

Page Break

Q13 Instructors are using a variety of technologies since transitioning to online/remote instruction. Please indicate your level of satisfaction with the following technology:

	Not very satisfied	Moderately satisfied	Very satisfied	My instructor did not use this technology
Zoom video conferencing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cranium Café	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Canvas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Microsoft Teams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Other, please explain.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Display This Question:*

*If Instructors are using a variety of technologies since transitioning to online/remote instruction.... = Zoom video conferencing [ Not very satisfied ]*

*Or Instructors are using a variety of technologies since transitioning to online/remote instruction.... = Cranium Café [ Not very satisfied ]*

*Or Instructors are using a variety of technologies since transitioning to online/remote instruction.... = Canvas [ Not very satisfied ]*

*Or Instructors are using a variety of technologies since transitioning to online/remote instruction.... = Other, please explain. [ Not very satisfied ]*

Q14 OPTIONAL: Please tell us about any issues you have had with technology.

---



---



---



---



---



**Q15 Please answer the following questions regarding access to campus resources.**

-----

Page Break

-----

Q16 I have sufficient technology access to succeed in my class(es)/program of study.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

---

*Display This Question:*

*If I have sufficient technology access to succeed in my class(es)/program of study. = Disagree*  
*Or I have sufficient technology access to succeed in my class(es)/program of study. = Strongly disagree*

Q17 What technology do you need access to in order to be successful in your program of study?

---

---

---

---

---

---

Page Break

Q18 Have you received adequate information about grading policy changes and withdrawal options for classes this semester?

Yes

No

---

Page Break

Q19 Since transitioning to remote learning, how well are you able to access student services?

	I am able to access AHC services <b>better</b> than before.	I am able to access AHC services at <b>about the same</b> level as before.	My access to AHC services is <b>not as good</b> as before.	I have not needed this service
Career Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Counseling	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EOPS/CARE/CAYES/CalWorks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial Aid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning Assistance Program (LAP)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mesa/STEM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Student Activities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tutoring Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
University Transfer Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Veteran's Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

*Display This Question:*

*If Since transitioning to remote learning, how well are you able to access student services? = Career Center [ My access to AHC services is not as good as before. ]*

*Or Since transitioning to remote learning, how well are you able to access student services? = Counseling [ My access to AHC services is not as good as before. ]*

*Or Since transitioning to remote learning, how well are you able to access student services? = EOPS/CARE/CAYES/CalWorks [ My access to AHC services is not as good as before. ]*

*Or Since transitioning to remote learning, how well are you able to access student services? = Financial Aid [ My access to AHC services is not as good as before. ]*

*Or Since transitioning to remote learning, how well are you able to access student services? = Health Services [ My access to AHC services is not as good as before. ]*

*Or Since transitioning to remote learning, how well are you able to access student services? = Learning Assistance Program (LAP) [ My access to AHC services is not as good as before. ]*

*Or Since transitioning to remote learning, how well are you able to access student services? = Library [ My access to AHC services is not as good as before. ]*

*Or Since transitioning to remote learning, how well are you able to access student services? = University Transfer Center [ My access to AHC services is not as good as before. ]*

**Q20 OPTIONAL:** You indicated that your access to AHC's services is not as good as it was previously. What issues have you encountered accessing AHC's services? Given the current need for social distancing, how might access to AHC services delivery be improved?

---

---

---

---

---

---

Page Break

**Q21 Please answer the following questions about your educational plan given the COVID-19 pandemic.**

---

Page Break

Q22 How concerned are you about the following?

	Not concerned at all	Moderately concerned	Very concerned
Finishing the semester	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Passing the semester	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Paying for my education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Returning to on-campus instruction in the fall	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

---

Page Break

Q23 Have you dropped or considering dropping one or more of your classes this semester?

- Yes, I have already dropped a class.
- Yes, I am considering dropping a class.
- No, I am not going to drop any of my classes.

---

Page Break

Q24 I feel like I can still graduate on time.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

---

Page Break

Q25 Based on my experience this semester, I am more likely to consider remote or online education in the future.

- Strongly agree
- Agree
- Neither agree nor disagree
- Disagree
- Strongly disagree

---

Page Break

Q26 Do you intend to return to Allan Hancock College next fall to continue and/or complete your education?

- Definitely yes
- Probably yes
- Might or might not
- Probably not
- Definitely not
- I will be graduating from Allan Hancock College this semester

---

*Display This Question:*

*If Do you intend to return to Allan Hancock College next fall to continue and/or complete your educa... != Definitely yes*

*And Do you intend to return to Allan Hancock College next fall to continue and/or complete your educa... != Probably yes*

Q27 OPTIONAL: What are the reasons you might not attend next fall?

---

---

---

---

---

---

*Display This Question:*

*If Do you intend to return to Allan Hancock College next fall to continue and/or complete your educa... != I will be graduating from Allan Hancock College this semester*

Q28 Given the situation with the COVID-19 pandemic, if Allan Hancock College were to operate remotely in Fall 2020, would that affect your decision to attend AHC?

- Definitely yes
- Probably yes
- Might or might not
- Probably not
- Definitely not

---

Page Break

Q29 OPTIONAL: In the weeks and months to come, how can Allan Hancock College support you and your success at the college?

---

---

---

---

---

---

Page Break

Q30 OPTIONAL: If you would like to be contacted regarding any questions, comments, or concerns, please provide your contact information:

First and Last Name \_\_\_\_\_

Telephone (including area code)  
\_\_\_\_\_

E-mail address \_\_\_\_\_

---

Q31 Thank you for taking this survey. Please click "NEXT" to submit your answers.

End of Block: Default Question Block

---